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SCOR Director

Role:

Creating, directing, and controlling enterprise SCOR teams in support of strong stakeholder/sponsor base for SCOR activities within enterprise to achieve high business impacts through process characterization, control, and change.

Responsibilities:

- Build and grow stable and valuable stakeholder and sponsor relationships
- Advise and guide senior management on process status, effectiveness, and approach to change
- Creates organizations which manage quantitative and qualitative data to drive service improvements throughout enterprise.
- Positively impacts P&L through process improvement
- Directs efforts on building a continuous process improvement model
- Facilitates development, standardization and stabilization of techniques for SCOR across the enterprise
- Outstanding communication around process for whole company
- Engagement with business process owners for process programs
- Development of exceptional project/program management organization around process
- Single line of accountability for SCOR for enterprise

Desired Competencies

- Proven ability to build stable stakeholder/sponsor base
- Demonstrated ability as agent of change
- Must have a strong background in statistical analysis
- Individual must be a team player and deal well with conflict resolution.
- Clear impact on business results

Minimum Requirements:

- BS Degree or equivalent 4-year degree with emphasis in engineering, MBA strongly valued
- Formal certification in SCOR-related methodologies
- 10 years or more experience in Quality engagements
- 6 years Line/Operations Management experience
- 6 years departmental budget management and oversight